



Job Title: Boulder Ridge Country Club General Manager
Job Category: General Manager
Club: Boulder Ridge Country Club
Location: Lake In The Hills, IL

**GENERAL MANAGER
BOULDER RIDGE COUNTRY CLUB
LAKE IN THE HILLS, IL**

ABOUT BOULDER RIDGE COUNTRY CLUB

Boulder Ridge Country Club, part of the Heritage Golf Group collection, is home to 27 holes of Championship Golf designed by the local great Bob Lohmann with the influence of golf legend Fuzzy Zoeller. Other amenities of BRCC include a resort-style pool complex with a separate kiddie pool, a fitness center and in-house trainer to help you reach your health goals, customized massages on site, tennis court complex, fine and casual dining outlets, an extensive social calendar, driving range, short game practice area and putting green for golf members. Boulder Ridge Country Club is a Private, non-equity Club with approximately 320 golf Members and 320 non-golf Members. The total operating revenue is 6.4M with food and beverage revenues of 2.7M.

GENERAL MANAGER - POSITION OVERVIEW

The General Manager manages all aspects of Club operations including its activities and the relationships between the Advisory Board of Governors, committees, members, guests, employees and community.

The GM acts according to the highest standards of personal and business ethics in coordinating and administering the Club's policies, directs the work of all department managers, and secures and protects all Club assets including facilities and equipment. The GM develops and achieves the annual budget, ensures the quality of the Club's services, and leads his/her team in providing maximum member and guest satisfaction. The GM will attract, develop, lead, appropriately supervise and motivate a top-quality staff. He/she is responsible for the proper interpretation and fulfillment of Club policies and procedures.

CANDIDATE QUALIFICATIONS

A minimum of 5-7 years of progressive leadership/management experience in an active family oriented, private club environment is required.

The desire is for strong general management skills with verifiable strengths in team development and the ability to consistently define and achieve goals and accountabilities for key managers and employees. Desired strengths in financial performance, membership recruitment and retention, quality food and beverage programming, exceptional member/guest service programming, project management, and experience with capital projects is very important.

Dignity, confidence, soundness of judgement, excellent communication and listening skills are important attributes in gaining trust with the Advisory Board, Committees, members, and staff. Pleasant, professional, and personable demeanor exhibiting an outgoing, genuine, and friendly personality that relates well with others. Possess a degree of humility enabling him/her to keep the interests of the club and its members first.

An organizationally focused individual who recognizes the details and consistency of delivery at a high-level result in high member and employee satisfaction, high levels of quality and an overall outstanding member experience. Keen understanding of quality in all aspects of the club and club operations (F & B, and recreational amenities, maintenance, programming, etc.), as well as demonstrable success in leading clubs to continued relevancy and successfully managing evolving membership demographics. Displays poise and communication skills (active listening and presenting).

EDUCATIONAL AND CERTIFICATION QUALIFICATIONS

A Degree is highly desirable, preferably in Hospitality Management or Business. In lieu of the degree, substantial private club or hospitality experience will be considered.

SALARY AND BENEFITS

Salary is open and commensurate with qualifications and experience.

TO APPLY

Please send your resume and cover letter to:

Eric Boberg, Vice President- Operations, Heritage Golf Group
eboberg@heritagegolfgroup.com